



As we all continue to be impacted by the rapidly evolving situation surrounding the COVID-19 pandemic, Pinelawn feels it is imperative that we take all possible precautionary safety measures, in alignment with the guidance from the health agencies and our elected officials, to protect our employees, customers, the visiting public, and to slow the spread of the virus.

**Please note that, until further notice:**

- Families who wish to witness the lowering of the casket and/or backfill of the grave must do so from their vehicles. The director may observe from a distance of at least 40 feet. Our employees cannot begin the process until everyone is back at their vehicle and the director is a safe distance away.
- There will be no chairs provided at the service site.
- Please do not approach the service site until our crew leaves the area.
- Service attendees should be limited to 50 persons.
- Services for Mausoleum Chapel and Atrium entombments will take place outside the entrance to the Chapel or Atrium.
  - If a family wishes to witness the placement, no more than two members of the immediate family and the funeral director may enter the Chapel or Atrium, while keeping a distance of at least 40 feet.
- Similar to grave services, families who wish to witness placement in an outdoor mausoleum, must do so from their vehicles. The director may observe from a distance of at least 40 feet.
  - For outdoor areas not visible from the roadside, no more than two members of the immediate family and the funeral director may remain in the area, while keeping a distance of at least 40 feet, to witness the placement.
- The administration lobby will be closed to visitation.
  - All services will be checked-in at the courtyard outside of the administration building.
  - Temporary bathrooms will be setup in the visitor's parking lot.
- The park visiting hours will be reduced. The new hours will be from 9 am to 3:30 pm, daily.

Our staff will be here to assist you via phone, at 631-249-6100, from 8:45 am to 4:45 pm, daily.

Please advise any families looking to select a memorial location, to call our office ahead of time, so that we can coordinate a best way to assist them.

We will keep you informed of any further changes, as the situation continues to develop. Thank you for your understanding during this challenging time. Please be safe.

Sincerely,  
Pinelawn Memorial Park And Arboretum

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Pinelawn Memorial Park and Arboretum  
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